



## UPDATE ON GUELPH HARM REDUCTION SERVICES

### How is the Stay Sharp service changing?

- Outreach staff from ARCH, Sanguen, Wyndham House and Public Health will be available at all syringe distribution supply sites. Clients will have an opportunity to connect with Outreach Workers about medical and social service needs when they pick up supplies.
- Outreach staff will also be seeking demographic information from clients to better understand who is accessing the supplies, and what their needs are.
- The hours when supplies are available will be changing (see the schedule below).

### Why are services changing?

- Stay Sharp Services are upgrading to meet best practice guidelines.
- Because of this, clients in Guelph will receive improved harm reduction services and support.
- Staffed harm reduction services increase safety for both the clients and the community.

### Where are Stay Sharp supplies available?

Stay Sharp supplies are available at 4 sites in the City of Guelph.

#### City Locations

- ▶ **Downtown:** Guelph Community Health Centre, 176 Wyndham St. N., N 1H 8N9, Phone: 519 821 6638
- ▶ **University Area:** Wellington-Dufferin, Guelph Public Health, 160 Chancellors Way, Guelph, ON N1G 0E1 Phone: 1 800 265 7293
- ▶ **Willow West:** Shelldale Community Centre, 20 Shelldale Cres. N1H 1C8, Phone: 519 766 0795
- ▶ **Dawson Medical Centre—Building 2\* :** HIV/AIDS Resources and Community Health Centre (ARCH), Unit 115--89 Dawson Road, Guelph ON N1H 1B1  
Phone: 519 763 2255, ext. 151

\*Note building 2 is the first building closest to Dawson Road

#### Other Resources

- Stay Sharp supplies are available from ARCH & Sanguen Outreach Workers.
- ARCH offers a Thursday evening delivery service to bring Stay Sharp supplies to client's residences, or another identified location. Call 519-994-5419, please do not call and leave a message on any staff extensions as your message may not be received in time.

### How will clients be supported through this service change?

Every effort will be made to assist clients to access harm reduction in a timely way. This assistance will take several

forms including helping clients who normally access harm reduction supplies downtown, access them from ARCH when the GCHC supply cupboard is closed, distributing schedules re: accessing supplies as widely as possible, and ensuring that client feedback is recorded and factored into ongoing quality improvements of the Stay Sharp services.

**When can I access Stay Sharp services?**

<b>Organization</b>	<b>Location</b>	<b>Hours of Operation</b>
<b>HIV/AIDS Resources &amp; Community Health (ARCH)</b>	115-89 Dawson Rd, Guelph ON N1H 1B1 Phone: (519) 763-2255  Home Delivery : Phone: (519) 994-5419  Street Outreach Worker:	Mon- Thurs 9am-5pm (closed 12:30-1:30) Fri 9am-1pm  Thurs 6pm-8pm.  Mon, Tues & Sun 10am-12:00pm, Fri 12:00pm-2:00pm Sat 9am -11pm
<b>Guelph Public Health Chancellors' Way</b>	160 Chancellors Way, Guelph, ON N1G 0E1  Phone:1 (800) 265 7293	Mon, Wed & Fri 8:30am-4:30pm 8:30am-7:00pm Tues & Thurs
<b>Guelph Public Health Shelldale Centre</b>	20ShelldaleCres. Guelph, ON N1H 1C8 Phone: (519) 766- 0795	Tues 8:30am – 4:30pm Thurs 1:00-4:00pm
<b>GuelphCommunity Health Centre</b>	176 Wyndham St. N Guelph, ON N1H 8N9 Phone: (519) 821-6638	Mon 9am - 5pm Tues 10am – 12pm & 1:30pm – 6:00pm Wed 10am -12pm & 2pm – 4pm Thurs 9:00am-12:00pm & :1:00-3:00pm Fri 10am – 12pm

