



Update on Guelph Harm Reduction Services

How is the Stay Sharp Service Changing?

- Outreach staff from ARCH, Wyndham House and Public Health will be available at all syringe distribution supply sites. Clients will have an opportunity to connect with Outreach Workers about medical and social service needs when they pick up supplies.
- Outreach staff will also be seeking demographic information from clients to better understand who is accessing the supplies, and what their needs are.
- The hours when supplies are available will be changing (see the schedule below).

Why are Services Changing?

- Stay Sharp Services are upgrading to meet best practice guidelines.
- Because of this, clients in Guelph will receive improved harm reduction services and support.
- Staffed harm reduction services increase safety for both the clients and the community.

How will clients be supported through this service change?

- Every effort will be made to assist clients to access harm reduction in a timely way.
- This assistance will take several forms including helping clients who normally access harm reduction supplies downtown, access them from ARCH when the GCHC supply cupboard is closed, distributing schedules re. accessing supplies as widely as possible, and ensuring that client feedback is recorded and factored into ongoing quality improvements of the Stay Sharp service.

Where are Stay Sharp supplies available?

- Stay Sharp supplies are available at 4 sites in the City of Guelph
 - Downtown: Guelph Community Health Centre, 176 Wyndham St. N., N 1H 8N9, Phone: 519 821 6638
 - University area: WGD Public Health, 160 Chancellors Way, Guelph, ON N1G 0E1, Phone: 1 800 265 7293
 - Willow West: Shelldale Community Centre, 20 Shelldale Cres. N1H 1C8, Phone: 519 766 0795
 - Dawson Medical Centre: ARCH, Unit 115--89 Dawson Road, Guelph ON N1H 1B1 P, Phone: 519 763 2255 ext 151
- Stay Sharp supplies are available from ARCH outreach workers.
- ARCH offers a Thursday evening delivery service to bring Stay Sharp supplies to client's residences, or another identified location.

When can I access Stay Sharp services?

Organization	Location	Hours of Operation
ARCH	Unit 115--89 Dawson Road, Guelph ON N1H 1B1 Phone: 519 763 2255	Monday – Thursday, 9am-5pm Friday, 9am-1pm Closed 12:30-1:30 Thursday -home delivery of supplies 6pm-8pm. Call (519-994-5419) Street Outreach Worker hours Mon, Tues, Sun 10-12 Friday 12-2 Sat 9-11
Guelph Public Health – Chancellors' Way	160 Chancellors Way, Guelph, ON N1G 0E1 Phone: 1 800 265 7293	Mon, Wed, Fri, 8:30am-4:30pm Tues, Thurs, 8:30am-7:00pm
Guelph Public Health – Shelldale Centre	20 Shelldale Cres. N1H 1C8 Phone: 519 766 0795	Tues, 8:30am – 4:30pm Thurs 1:00-4:00pm
Guelph Community Health Centre	176 Wyndham St. N N1H 8N9 Phone: 519 821 6638	Mondays: 9-5 Tuesdays: 10- noon 1:30-6:00 Wednesdays: 10-noon 2-4 Thursdays: 9-noon 1-3 Fridays: 10-noon

When Will Services Change?

- Effective November 17, 2014